

New York
State
Alternate
Assessment
(NYSAA)

2016-17
Technology Specifications Manual
Supplemental Information

English Language Arts (ELA)
and
Mathematics

Dynamic Learning Maps (DLM)

Resource	Key Information
DLM Technical Liaison Manual	<ul style="list-style-type: none"> Most up-to-date version is available at http://dynamiclearningmaps.org/newyork
Technical Memos	<ul style="list-style-type: none"> Information pertinent to this school year's test administration is available at http://dynamiclearningmaps.org/newyork
DLM Service Desk	<ul style="list-style-type: none"> 1-855-277-9751 (number has changed from last year) DLM-support@ku.edu
NYSED Support and Information	<ul style="list-style-type: none"> Visit cbtsupport.nysed.gov Email cbtsupport@nysed.gov
Data Management and Technology Specifications Trainings	<ul style="list-style-type: none"> Visit http://www.dynamiclearningmaps.org/content/district-staff-training-resources-ny
KITE Status and Available Client Updates	<ul style="list-style-type: none"> Visit http://dynamiclearningmaps.org/content/kite

Important Note

When providing information to the DLM Service Desk or to cbtsupport, do **NOT** send any Personally Identifiable Information (PII) via email. This is a violation of the federal Family Education Rights and Privacy Act (FERPA). PII includes information such as a student's name or date of birth.

It is acceptable to send:

- your contact information (email address and name)
- your school and/or district
- error messages, including the testlet number if applicable to the problem
- student state identification numbers