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March 17, 2020

**TO:** School District Superintendents  
School Principals  
BOCES District Superintendents  
School District Business Officers  
Special Education Directors  
Charter School Leaders

**FROM:** Shannon L. Tahoe, Interim Commissioner of Education

**RE:** **Additional Guidance on Statewide School Closures** Due to Novel Coronavirus (COVID-19) Outbreak in New York State

**Purpose/Background**

[Pursuant to Executive Order 202.4](#), school districts, charter schools, and nonpublic schools are to close no later than Wednesday, March 18, 2020, for a period of two weeks, ending April 1, 2020 as a result of the outbreak of the Novel Coronavirus (COVID-19) occurring in New York State. Schools should be implementing response plans and have established mechanisms for ongoing communications with staff, students, families, and communities during this time of closure.

In addition, the Executive Order directs school districts to establish a COVID-19 closure plan for alternative instructional options (electronic and non-electronic), distribution and availability of meals, and child care, with an emphasis on serving children of parents in the health care profession or first responders who are critical to the response effort.

**Such plans shall be submitted to the State Education Department no later than by 5 pm on Thursday, March 19, 2020. School districts in New York City, Westchester, Nassau and Suffolk counties are not required to submit plans as these plans were already submitted by the counties.** The plans may be amended or modified by the State Education Department, in consultation with the Department of Health and Office of Children and Family Services at any time. Instructions for School Districts to submit their COVID-19 plans are included later in this memo.

The following is the most up to date and best guidance the Department has as of **today, March 17, 2020**. As you know, this is a rapidly evolving situation and it is expected that additional guidance will be issued as the situation warrants and as we obtain information from our state and federal partners. The Department will send updated guidance as quickly as it can. Please check the [New York State Department of Health \(DOH\) Novel Coronavirus webpage](#) and the [New York State Education Department's \(NYSED's\) COVID-19 website](#) for updates frequently. **Please also see [guidance released by the Department on March 13, 2020](#) for information on additional**

**topics.** School Districts should also be informed by the additional resources for elementary and secondary schools released by the U.S. Department of Education (USDE) on March 12, 2020:

- [Protecting Student Privacy: FERPA and the Coronavirus](#)
- [Questions and Answers on Providing Services to Children with Disabilities During the COVID-19 Outbreak](#)
- [Fact Sheet: Addressing the Risk of COVID-19 in Schools While Protecting the Civil Rights of Students](#)

### **Feeding Children During School Closure**

As schools close in response to the COVID-19 pandemic, it is critical that schools plan with their community partners to provide meals to all students and particularly to students who rely on the two meals a day provided in school when school is open.

School Food Authorities (SFA) must provide meals to all low-income children during school closures related to COVID-19 and to every child who comes to their meal sites.

**All School Districts, regardless of whether they are seeking a Summer Food Service Program Waiver, must submit their plan on meal provision to children in their community to the Department by 5 pm on March 19, 2020.** Information on how to submit this plan is contained later in this memo.

**SFAs also should complete the Summer Food Service Program [application posted with this memo](#) and submit the application to [CNCOVID@nysed.gov](mailto:CNCOVID@nysed.gov).** The application will be reviewed and given final approval by the Office of Child Nutrition.

- SFAs should develop a system to serve meals in a manner that best fits their situation and community. SFAs should provide “Grab and Go” breakfast and lunch at one distribution, if possible, at staggered times, to maintain social distancing.
- Consideration should also be given to areas where distance may prohibit easy access to distribution sites. SFAs should consider whether delivery of meals is possible using school transportation options or through partnerships with community organizations.
- SFAs should ensure that information regarding food accessibility is provided in ways ensured to reach families in need in their identified preferred language about the SFA’s plan for meal access.
- School districts must work with their communities or county feeding organizations (food banks, food pantries, Red Cross, etc.) to identify resources to address the needs of all children in their community and particularly, low-income children. Work with your community partners for distribution of food to students by instituting meal pick-up and delivery options. Meals should be coordinated to have them available to both children and adults at one location. Efforts should also be made minimize the distance families are forced travel to access these options. Information regarding your regional food bank or

emergency relief organization can be found at [Regional Food Bank](#) and [Emergency Relief Organization](#).

If SFAs are not able to provide access to meals for their free and reduced price lunch population for any reason, they must notify the State Education Department immediately at [CNCOVID@nysed.gov](mailto:CNCOVID@nysed.gov).

Community Based Organizations that are SFSP sponsors are encouraged to apply to provide reimbursable meals to low-income children during school closures related to COVID-19 and coordinate with schools and communities to ensure children in need have access to meals when schools are closed. SFSP sponsors must complete the [application posted with this memo](#) and submit it to [CNCOVID@nysed.gov](mailto:CNCOVID@nysed.gov) as soon as possible.

Further information on the application process and considerations for schools is provided in the [Frequently Asked Questions](#) guidance on the Child Nutrition website.

If the SFA or SFSP sponsor has the capacity to provide meals to adults, they may do so but will not be reimbursed for those meals. SFAs and SFSP sponsors should consider their inventory and other resources to sustain service to children before considering service to adults.

### **Continuity of Learning**

The US Department of Education (USDE) has provided [guidance on the importance of ensuring the continuity of learning](#) in the event of student or school dismissal. The guidance provides recommendations to help schools maintain the continuity of learning for individual or small groups of students for an extended period of time or for large groups of students disrupted by dismissals/absences for an extended period of time.

Continuity of learning is the continuation of education in the event of a prolonged school closure or student absence. It is a critical component of school emergency management, as it promotes the continuation of teaching and learning. However, many considerations play a role in the development of continuity of learning programs, such as access and availability, type and quality of materials, and the length of time that the various types of learning will require.

The following includes a range of tools and modalities for facilitating learning, including those with varying levels of technological sophistication. It is important to provide a variety of methods to allow for the possibility of restricted access to technology and limited communication by students. Options include:

- Printed Materials including textbooks, photocopies of reference materials, curriculum, and assignments prepared in advance for distribution to affected students;
- Communication Tools including telephone and video calling, email, web conferencing, social media;
- Teacher/Student Interface including teacher office hours, quick check-ins, and individual or small group synchronous tutorials facilitated using a variety of technologies such as telephone, email or web conferencing;

- Recorded instruction disseminated via podcasts, live or on demand television, DVD, captioned closed circuit or public access television, or online on a website or through a Learning Management System;
- Online materials or other aligned content, including digital copies of textbooks, reference materials, assignments, audio-visual learning supports, and interactive learning activities can be made available on the internet through online learning platforms or web sites; and
- Online learning courses, either taught by a teacher or self-paced.

The New York State Education Department is compiling a digitized catalogue of resources that will assist schools in providing content related learning activities for their students. This resource will be available in the coming days on the [Curriculum and Instruction website](#).

New York State schools must consider the needs of all students and strive to ensure that any plans for continuity of learning are equitable and available to all students.

School Districts should submit their continuity of education plans to the Department by 5 pm on March 19, 2020. Instructions and requirements for charter schools is forthcoming.

### **Child Care Plans**

Schools are an important part of the community and are charged with the care and instruction of a community's youngest members. Therefore, during a public health emergency, schools and districts are integral parts of a state's emergency response plan.

Pursuant to the Governor's Executive Order 202.4, school districts in NYS are required to establish and submit plans for the care of children of essential health care workers and first responders and to address other identified student needs. The needs of children are addressed on a regular basis by districts through many types of programs including Pre-K, afterschool programs, day cares, school-aged child care centers, and a range of activities and partnerships.

Essential health care workers may include licensed health professionals such as physicians, nurse practitioners, physician assistants, registered nurses, LPNs and nurse assistants or laboratory personnel and direct support professionals. First responders may include paramedics, emergency medical technicians, police officers, and firefighters.

- Districts should build upon the myriad of projects and partnerships with existing community-based organizations (CBOs) that are already licensed through the Office of Children and Family Services (OCFS) when developing their child care plans.
- Where possible, school districts should consider working collaboratively with other districts and with their county partners to provide child care access.
- Districts may also wish to contact their [Child Care Resource and Referral agencies](#) for information regarding available child care placements in existing programs.

The district's emergency child care plan will need to consider and include the following:

- Gathering emergency contact information, consents for emergency care, consents for medication or nursing treatments or special diet, transfer of healthcare provider orders to the school/district or CBO providing care.
- The maximum group size of children being provided child care is 10.

Districts in partnership with CBO grantees of 21<sup>st</sup> Century Community Learning Centers (CCLC) funds are reminded that the CBO must meet the requirements to have a School Aged Child Care (SACC) license, and their staff have the required infant and toddler care training required by the SACC license, even if that is not the population of children served by the 21<sup>st</sup> CCLC program. Additionally, Districts should consider any of the Extended School Day/School Violence Prevention or other afterschool or child care providers in their districts. Districts who have relationships with school aged child care centers, should have the SACC program contact [OCFS regional offices](#) for possible expansion of, or changes to, an existing license for the duration of the emergency.

Such creative and innovative uses of licensed CBO partners will also provide opportunities for continued employment by personnel trained and experienced in working with infant, toddlers, and school-aged children.

Another benefit of partnering with licensed CBOs is that personnel involved in district programs already in place are cognizant of OCFS health and safety requirements as well as the districts' requirements. Trained personnel will be beneficial in explaining some of the differences between school and child care provider health and/or medication requirements.

OCFS has provided a list of [daycares and afterschool centers](#) by district.

OCFS has also provided a list of [home-based daycare centers](#) (small providers – up to 8 children).

Districts may also have relationship with providers of [21<sup>st</sup> Century Community Learning Centers in New York City Programs](#) and for [21<sup>st</sup> Century Community Learning Centers Rest of State programs](#). [Extended School Day School Violence Prevention Programs](#) may also be of help.

### **Student and Staff Social Emotional and Mental Health Needs During School Closure**

Students and teachers transitioning to online learning and practicing social distancing are experiencing a major, and likely disconcerting, change in daily activities and interactions, and with that, are under a great deal of stress. During this period in which our ability to check in on one another in person is limited, it is even more critical that we find ways to reach out and check in with each other virtually, supporting everyone's social emotional learning (SEL) and mental health.

Consider offering explicit online SEL or mental health education lessons or incorporate opportunities to practice SEL competencies within academic subject areas. Using community

circles in virtual staff meetings and online classes could offer all adults and students an opportunity to be heard, and to voice their experience and concerns. These circles might also offer insights as to adults or students who might benefit from an additional check-in. Consider offering adults, students and families tools for coping with the stresses of isolation and anxiety in this difficult time. Clearly communicate to families how and where they can reach out with any concerns including by phone and email.

The following NYSED resources are available to support Social Emotional Learning and Mental Health Education:

- [Social Emotional Learning Resources and Guidance Materials](#)
- [Mental Health Education Resources and Guidance Materials](#)

### **Student Medication and Equipment Return**

School personnel are reminded to contact parents/guardians regarding medications and health equipment that remain in possession of the school after closure. School personnel should contact the parent/guardian to make arrangements for the parent/guardian to pick up the medications and/or equipment if needed for use at home during school closure. If the parent/guardian cannot get to the school, schools will need to make alternate arrangements for getting the necessary medicine and/or equipment to the parent/guardian. Alternate arrangements may include planning to meet at alternate locations, utilizing couriers, or sending it home with another adult such as a neighbor or friend.

When returning medication to a parent/guardian or adult designee, school personnel should note the count or volume of the medication that is being returned and have the receiver sign for the medication count or volume that they are receiving. Please keep copies of that information in the student's medical record. Please see the NYS Center for School Health website for sample Receipt Forms for Medications.

If schools reopen prior to the end of the school year, please inform parents that they will need to again provide their student(s)' medication and/or health equipment to the school, so that medication administration and/or nursing treatments at school can be resumed.

### **Updated 180-Day Requirements**

Pursuant to Executive Order 202.4 issued on March 16, 2020, any closure during the period of March 17, 2020 through April 1, 2020 of a public school district (including Special Act School Districts) or charter school will satisfy the requirements for a waiver of the usually required reduction in monies payable to public school districts and charter schools under Education Law section 3604. Such waiver shall not be granted if such closure extends beyond April 1, 2020, unless otherwise directed by the Governor.

The requirement under Commissioner's Regulations 200.7(b)(5) and 200.20(a)(6) to operate for not less than 180 days during the 10 month school year shall not apply to any closure during the period of March 17, 2020 through April 1, 2020 of a nonpublic school with an approved special education program subject to articles 81 and/or 89 of the education law, state supported school

pursuant to article 85 of the education law, or approved preschool Special Class and Special Class in an Integrated Setting program pursuant to section 4410 of the education law.

The Department will provide further updates on this when more information becomes available.

### **Submitting School District COVID-19 Plans**

To facilitate the timely collection and review of district COVID-19 Plans consistent with the Executive Order, NYSED has created online templates for each of the three sections that must be completed by each school district. Individual plan sections to be completed include:

- COVID-19 – School District Child Care Plan
- COVID-19 – School District Child Nutrition Plan
- COVID-19 – School District Continuity of Education Plan

Each of the plan sections may be accessed in the SED Monitoring and Vendor Performance System by completing the following steps:

1. Go to Business Portal <http://portal.nysed.gov>.
2. Click on the “Log In” button
3. Enter your username and password
4. Click on “SED Monitoring and Vendor Performance System” under My Applications
5. Select “View Surveys for School Closure”
6. Find the desired plan section
7. Click on ‘view’ to begin/continue to input information

Detailed further instructions begin on p. 8 of this memo.

### **Information and Assistance**

For general questions regarding this bulletin, please contact the dedicated mailbox: [covid19@nysed.gov](mailto:covid19@nysed.gov).

For specific questions about school meal programs, please contact the Child Nutrition Office at 518-473-8781 or email [cn@nysed.gov](mailto:cn@nysed.gov).

For specific questions about special education, please contact the Office of Special Education by email at [speced@nysed.gov](mailto:speced@nysed.gov).

For specific questions about civil rights compliance, contact the U.S. Department of Education Office of Civil Rights at 1-800-421-3481, [ocr@ed.gov](mailto:ocr@ed.gov).

For relevant guidance regarding how schools can protect civil rights during an outbreak, see the U.S. Department of Education Office of Civil Rights [Fact Sheet](#) released during the 2014 Ebola outbreak.

Please direct any student privacy questions to: [FERPA@ed.gov](mailto:FERPA@ed.gov) or [Privacy@nysed.gov](mailto:Privacy@nysed.gov).



For specific questions about state assessments, please contact the Office of State Assessment at 518-474-5920 or email [emscassessinfo@nysed.gov](mailto:emscassessinfo@nysed.gov).

For state aid questions, please contact the Office of Education Finance by telephone at 518-474-2977.

For questions related to participation rates and institutional accountability, please contact the Office of Accountability at [accountinfo@nysed.gov](mailto:accountinfo@nysed.gov).

Charter School Questions should be directed to the Charter school Office at: [charterschools@nysed.gov](mailto:charterschools@nysed.gov).

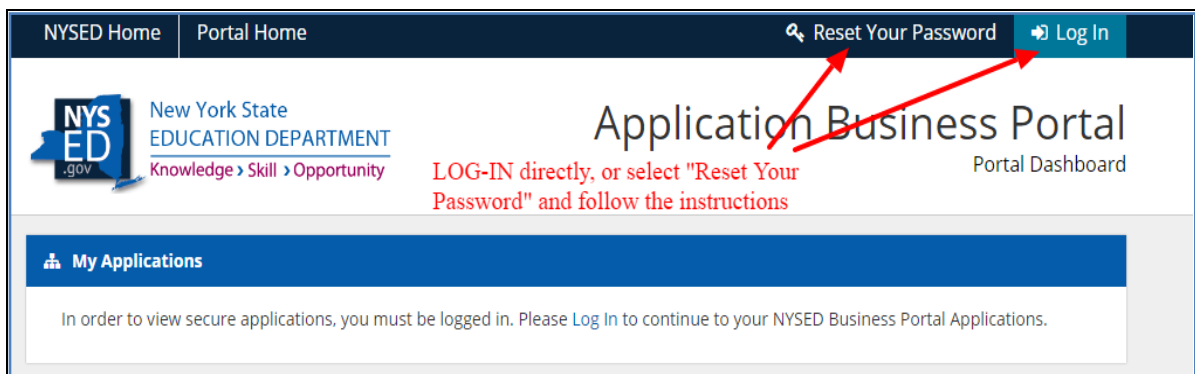


## User's Guide for Submitting COVID-19 Plan

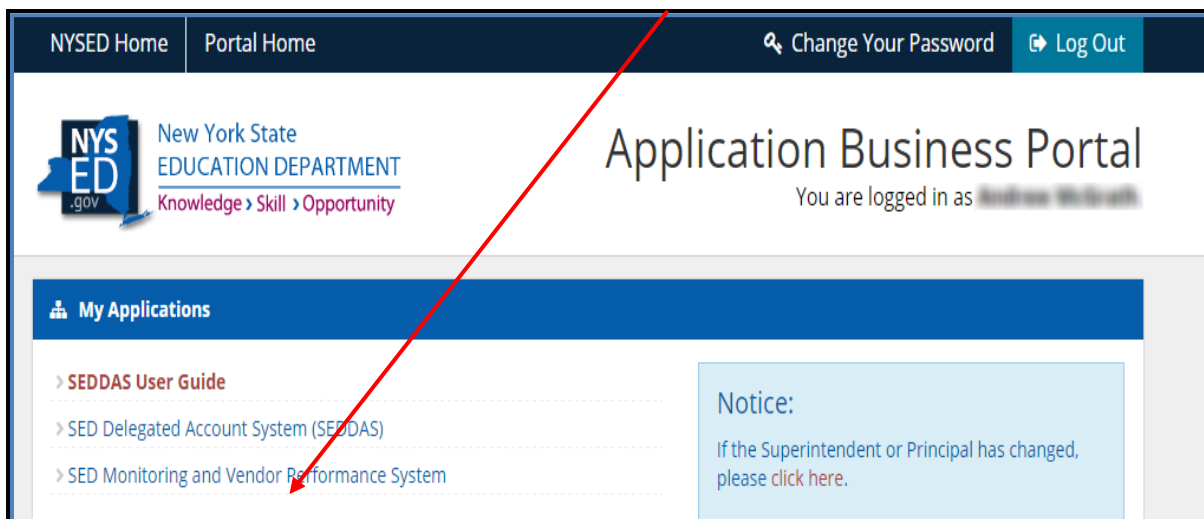
Per Executive Order No. 202.4: Continuing Temporary Suspension and Modification of Laws Relating to the Disaster Emergency, school districts shall develop a plan for alternative instructional options, distribution and availability of meals, and child care, with an emphasis on serving children of parents in the health care profession or first responders who are critical to the response effort. Such plans shall be submitted to the State Education Department and may be amended or modified by the State Education Department, in consultation with the Department of Health and Office of Children and Family Services at any time.

Toward that end, NYSED has published in the NYSED Business Portal three plan sections that must be completed by each district. Districts must submit each of the three sections of the plan by completing the following steps:

1. Go to the Business Portal (<http://portal.nysed.gov>).
2. Click on the Log In button. If needed, a user may also reset a previously assigned password.



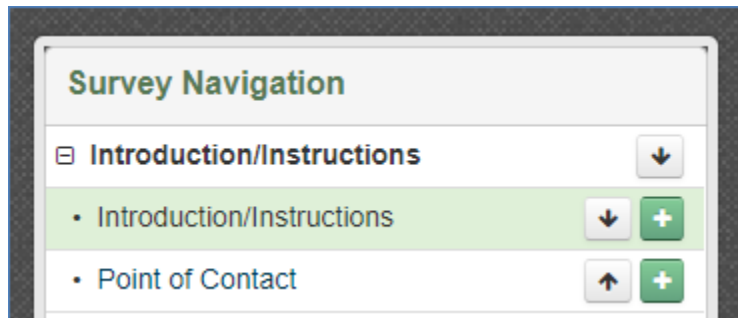
3. Enter your username and password.
4. Click on "SED Monitoring and Vendor Performance System" under My Applications.



5. Select "View Surveys for School Closure".
6. Find the plan sections titled:
  - COVID-19 – School District Child Care Plan
  - COVID-19 – School District Child Nutrition Plan
  - COVID-19 – School District Continuity of Education Plan
7. For each plan section, click on “View” to begin/continue to input information.

Cycle	Status	Status Date	Actions
2020	Not Submitted	1/7/2020	View Print

8. LEAs may access any section or page of the application by clicking on one of the links in the *Survey Navigation* panel. LEAs are not required to complete sections in the order they appear in the survey navigation menu.



9. Districts are required to answer all questions marked with a red asterisk. If a required question has not been completed, the business portal will highlight it in red and the section of the application will be flagged. The applicant will be unable to submit the plan section to NYSED for final review if a required question remains *unresolved*. Please note that districts are NOT REQUIRED to send hard copies of materials to the Department.
10. Each of the three sections of the COVID-19 Plan must be submitted/certified by the Superintendent. The Superintendent is the only administrator with the submit/certify rights necessary to successfully submit and certify a completed application for NYSED review.
11. Please contact the SEDDAS Help Desk at [SEDDAS@nysed.gov](mailto:SEDDAS@nysed.gov) to resolve any questions related to user accounts, password resets, the SEDDAS application, and assistance with the Business Portal itself.