REQUEST FOR PROPOSAL (RFP)
RFP# 17-029
NEW YORK STATE EDUCATION DEPARTMENT
Technical Assistance Center for the Universal Service Discount (E-Rate) Program

Questions and Answers

1. Question: Can we see a copy of the existing E-Rate Technical Assistance Center contract?

   Answer: A copy of the current contract may be requested by submitting a Freedom of Information Law (FOIL) request to the New York State Education Department, by writing to email: FOIL@nysed.gov.

2. Question: In the ‘Program Deliverables’ of the RFP, there are nine deliverables listed, but two are listed as Roman Numeral IV (4), and there is no Roman Numeral VIII (8)?

   Answer: Yes, this is a typographical error – the deliverables described are accurate, but their Roman Numeral designations are not. Applicants should submit a Plan of Operation for all deliverables using deliverables, one through nine, correcting for the typographical error in the Roman Numerals used in the RFP. The revised deliverables list should read:

   I. Provide technical assistance and training to schools, Regional Information Centers, Adult Education programs and libraries.
   II. Monitor the State E-Rate Coordinator EPC environment/Assist Troubleshooting Applications
   III. Create and maintain a website to communicate regularly with the E-Rate Community
   IV. Collaborate with NYSED to assure that the E-Rate program policies are fair and equitable and meet the needs of New York State
   V. Representing NYSED as a formal liaison with USAC as required
   VI. Provide assistance to USAC’s PIA reviewers for resolving issues involving New York applicants
   VII. Participate in the State E-Rate Coordinators’ Alliance (“SECA”)
   VIII. Monitor FCC rulings and prepare and submit FCC/USAC filings on E-rate issues
   IX. Coordinate state master contracts with NYS OGS